## COMMUNITY SAFETY COUNCIL

- SECURITY PERSONNEL
- •USE OF FORCE RESPONSE
- •ROLE AND RESPONSIBILITY OF SECURITY SERVICES

28 September 2011



redefine THE POSSIBLE.





## RECOMMENDATIONS OVERVIEW



### METRAC SAFETY AUDIT RECOMMENDATIONS OVERVIEW

23 September 2011

TOTAL RECOMMENDATIONS:

101

STATUS	22 FEB 11	25 MAY 11	23 SEP 11
COMPLETED	7	8	8
COMPLETE & ONGOING	10	13	21
SIGNIFICANTLY ADVANCED	23	23	32
ACTIVELTY UNDER REVIEW	27	39	30
PENDING REVIEW	18	19	12
NO STATUS	18	11	10

• TIME FRAME:

1-5 YEARS

 <sup>\*\*</sup> CATEGORIES TOTAL MORE THAN 101, AS SOME RECOMMENDATIONS HAVE BEEN SUBDIVIDED



## YSS PERSONNEL



RECOMMENDATION 2.1

Security staffing levels should be increased to improve campus patrols, night time coverage, response time to calls and coverage at special events (e.g. Pub Nights)



### YSS PERSONNEL – 2



- York Security Servicies Personnel Increases
  - •Ten new Security Officials and two new Security Supervisor positions have been approved and are now in the process of being hired.
  - •This represents an increase of approximately 25 per cent in total Security staffing levels.
  - •Currently, there are 28 Security Officials and 22 Residence Watch Officials. 12 Security Officials and One Security Manager are being added.
  - •Base budget includes adding 2 more Security Officials in each of the next 3 years.



## USE OF FORCE RESPONSE RECOMMENDATIONS



#### **RECOMMENDATION 2.4**

A review of the "non-intervention policy" / Use of Force Response Model for effectiveness should be undertaken in consultation with students, faculty, and staff

#### **RECOMMENDATION 2.5**

In consultation with community members, explore options for developing a security services model that balances community development with enforcement needs.



## USE OF FORCE RESPONSE



- the University will be modifying the service delivery model for York Security Services (YSS) personnel:
  - They will be equipped with additional personal protective equipment, which will include handcuffs and collapsible batons; vehicles will be fitted with "silent partners".
  - •These changes and additional equipment will allow YSS staff to carry out their role and responsibilities more effectively and more safely
  - YSS personnel will be trained and authorized to engage to the assaultive range on the Use of Force Response Model for selfdefence purposes



## YSS ROLES AND RESPONSIBILITIES



YSS Service Delivery Model will be enhanced to include:

- •Security personnel will be authorized and indemnified by the University to effect a citizen's arrest in appropriate cirumstances
- Possibility of empowering Security Officials to enforce various offences (i.e. Smoke Free Ontario Act)(pending further investigation and if then authorized by granting agencies)
- Ongoing commitment to community based policing



## TRAINING AND STANDARDS



- Training will be a primary focus
- New Manager of Training and Standards being hired
- Security Officials will receive:
  - •40 hours of annual training
  - •16-24 hours will be on:
    - •Use of force (from certified trainer)
    - Personal protection / safety
    - Powers and authority
  - Equity and diversity training will be included each year



## TRAINING AND STANDARDS



- •Existing Standing Operating Procedures (SOPs) will be reviewed and revised to reflect the new service delivery model and training that is implemented.
- Several new SOP's will be created, including:
  - Rules of Engagement / Use of PPE
  - Use of Force Reporting Requirements and Procedures
  - Arrest and Detention Procedures
  - Care and Custody of PPE



# Timelines and Project Management – Key Dates



•	New Manager	20 Sept 2011

- New Supervisors hired
   23 Sept 2011
- New Security Officials in place 13 Oct 2011
- Procurement of PPE
   18 Nov 2011
- Production/Revision of SOPs
   1 Dec 2011
- Space Requirements
   December 2011
- Commencement of Training
   January 2012
- Deployment of new model March 2012